

Confused? Wondering about your application? Here are some Frequently Asked Questions (FAQs) and our best attempts to answer them. If you still can't find what you are looking for, contact the Foundation at (800) 773-1669.

Q: I need to know about the status of my application; have you received my application and is my application complete?

A: Unfortunately we cannot give you an answer until we process all the applications, which could take up to 8 weeks. We will do our best to notify you before then or if there is missing documentation.

Q: When will I be notified if I am awarded a scholarship or loan repayment?

A: Official letters of notification will be sent within 8 weeks of the due date.

Q: What do you mean by an "existing work obligation?"

A: An existing work obligation is an agreement or commitment to practice direct patient care after you graduate in any health care facility, whether or not it is in a Medically Underserved Area (MUA).

Q: What happens if I do not finish school or do not fulfill the work obligation?

A: If you do not complete your school or do not fulfill your work obligation, you will need to repay all or a portion of your scholarship.

Q: I'm sending my application and my school will send my transcripts, is this ok?

A: Yes, as long as your transcripts are post marked by the due date.

Q: Can I apply for two of your programs at the same time?

A: No.

Q: I need two letters of recommendation. What do I need to include in the letters? Who can I get the recommendations from?

A: Letters can include information regarding your work skills and abilities, career goals, attitude, and your potential for success in your field of study. Letters can be from your employer, faculty members, and organizations where you might have provided service or volunteer work. Letters dated more than six months prior to the due date will not be accepted.

Q: I applied last cycle and did not receive an award; can I use the same application and just update it by sending in new documentation?

- A: No, you need to complete and submit a new application.
- Q: I'm already receiving a scholarship through one of your programs. Can I apply for a loan repayment when I graduate or do I need to complete my scholarship obligation first?
- A: You must complete your scholarship work obligation first, then you can apply for a loan repayment.
- Q: Can I send unofficial transcripts that I print from the school website?
- A: No, they must be official and submitted by the school in a sealed envelope.
- Q: I can't get my transcripts/letters of recommendation/graduation date verification by the postmark due date; can they be sent later? Can I get an extension?
- A: No, all applications and supporting documentation must be postmarked by the due date.
- Q: My spouse and I file a joint tax return. Do I need to send in my spouse's W2's?
- A: Yes, all W2's associated with the tax return must be submitted.
- Q: I have not completed my taxes; can I send my application now and my taxes later?
- A: No, the application and all supporting documentation must be post marked by the due date.
- Q: I will not file my taxes by the due date; will you accept just my W2's?
- A: No, if you cannot send a copy of your tax return then you will need to submit a Free Application for Federal Student Aid (FAFSA) Student Aid Report (SAR). For more information and a copy of the FAFSA form, go to www.FAFSA.edu.gov.
- Q: My parents claimed me as a dependent on their taxes last year. Do I have to send in their tax returns?
- A: You can either send in copies of their Federal tax returns with W2's or a FAFSA Student Aid Report.
- Q: Will just a FAFSA report be acceptable to send in?

- A: No. A Student Aid Report (SAR) must be submitted. The SAR is the final report that is received after filing the FAFSA. The SAR must include the estimated family contribution (EFC).
- Q: How do I know if I am working in a Medically Underserved Area (MUA)?
- A: Please refer to the “MUA Facilities and MUA by Census Tract” pages of the Health Professions Education Foundation web-site (www.healthprofessions.ca.gov). If your facility is not listed, please contact the Foundation at (800) 773-1669.
- Q: I have consolidated my student loans. Am I still eligible for a loan repayment award?
- A: Yes, but you will need to attach copies of your original student loan agreement showing the time period of the loans.
- Q: I did not take out any student loans, but I did pay for my schooling with a credit card (or with the help of a family member). Am I eligible for a loan repayment award?
- A: No, to be eligible for our loan repayment programs, your loans must have been provided through a government or commercial educational loan program.